



Voted Best Hospital and Best Place to Work!

Memorial Medical Center is a 199-bed acute medical/surgical teaching hospital located in sunny Las Cruces, New Mexico with a population of 110,000 and a service area population of 300,000. The city is known for its safe and affordable living conditions, beautiful scenery, outstanding educational system, friendly people and high quality health care. It is just 40 minutes from El Paso (metro population of 800,000), and El Paso International Airport with connections to worldwide destinations. For education, Las Cruces is the home of New Mexico State University, the Burrell College of Osteopathic Medicine, Doña Ana Community College and outstanding K-12 schools.

Memorial is rapidly transitioning into Southern New Mexico's major regional referral center, receiving daily transfers from five smaller hospitals in its secondary service area. It has a medical staff composed of nearly 400 providers and a broad cross-section of hospital-based and freestanding services. The hospital sits at the base of the picturesque Organ Mountains and is nearby to the famous Rio Grande. Las Cruces features outstanding high-desert living conditions, with hiking mere minutes from Las Cruces and snow skiing less than two hours away in forest-covered mountains. To the west, the Gila Mountains offer a wonderful getaway full of outdoor adventures. The beautiful capital of Santa Fe, scenic and rich in culture and history, is only four hours away.

A LifePoint Health facility, Memorial is known for its high quality, safe care. It is the recent recipient of the *High Five Guiding Principles Award* as the top performing hospital of the 87 hospitals in the LifePoint portfolio. Memorial features a multitude of service lines delivered by well-rounded providers and staff. These include open-heart surgery, general and robotic surgery, weight loss and heartburn programs, colorectal surgery, OB/GYN services, interventional radiology, a comprehensive freestanding cancer center, a level IV trauma center, an active 11 surgical suite surgery department, the region's only PICU, an ASC composed of 6 surgical suites and radiology services, a 32-bed ICU, 10-bed CCU, 18 freestanding physician clinics, two outpatient imaging centers, an ER that sees 32,000 patients a year, and a new surgical robot — to name just some of the outstanding services.

Thank you for your interest in Memorial Medical Center, the leader in healthcare in Southern New Mexico!

Featured inside:

Service line and clinic overview
Our leadership team
Awards and accolades
Community information + attractions







Our mission of Making Communities Healthier® has always been central to the contributions we make to Las Cruces, Dona Ana County and the surrounding area. As our region found itself impacted by the COVID-19 pandemic, that mission became even more critical to the well-being of our community. Health and safety mean everything at Memorial, which is why more than 81 percent of our staff and providers are vaccinated against COVID-19. We are also proud to have administered 23,640 COVID-19 vaccine doses to the community with the support of local and state agencies and our national healthcare network. LifePoint Health's continued support – and yours – allows us to create places where people choose to come for healthcare, physicians want to practice and employees want to work. As we look ahead to a bright future, we look forward to further enhancing how we serve our neighbors today and for generations to come. Thank you.

— John Harris, CEO

In 2020, we...



...added 121 employed, affiliated, telehealth and temporary providers



...made more than \$1.1 million in capital improvements



...distributed a payroll of \$108,159,295 to more than 1,400 employees

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high quality care. This year, we added providers in cardiology, bariatrics, emergency care, family medicine, hematology/oncology, interventional radiology, neurology, OB/GYN, orthopedics and more.

By continually investing in our facilities, we're helping to ensure that we continue to meet our community's healthcare needs. This year's investments included robotic surgical technology, equipment replacements, building upgrades and an energy reduction program.

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high quality care and service.

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Hospital Services

Acute Care Anticoagulation Clinic Behavioral Health Cancer Center Cardiovascular Services Children's Services Neonatology (NICU) Pediatrics and PICU Colonoscopy Critical Care Unit **Diabetes Education** Digestive Health Program **Emergency Department** Family Medicine Center Heartburn Diagnostic Center **HealthPlex Outpatient Surgery** Women's Imaging Center **Imaging** The Imaging Center of Las Cruces Infusion Therapy

Interventional Radiology
Labor and Delivery
Laboratory
Orthopedics
Total Joint Replacement
Primary Care
Rehabilitation Services
Respiratory Therapy
Surgical Services
Robotic Surgery
Surgical Weight Loss
Women's Services
Wound Care and
Outpatient Special Services

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Executive Team



John Harris Chief Executive Officer 575.521.2258 or 575.521.2291



Caryn Iverson, RN, DHA, MSN, MBA

Chief Nursing Officer

575.521.5005



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Mary Armijo, MBA, MS CIS, FACHE
Associate Administrator
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Awards and Accreditations

Memorial Medical Center is proud to be a leader in the quality of care provided to Las Cruces and Southern New Mexico. Below is a list of the awards and accreditations that the hospital has earned in recent years.

Bulletin's Best of the Mesilla Valley Reader's Choice Awards earned in 2021:

Best Hospital; Best Place to Work; Best Local Heroes; Best Physical Therapy Facility; Best Mental Health Facility; Best Cancer Center; Best Medical Group: Memorial Cancer Center

Chamber of Commerce 2021 Large Business of the Year

NewsWeek Best Maternity Hospital 2020 (the only hospital in New Mexico)

Joint Commission Accreditations: Hospital and Laboratory

Centers for Medicare and Medicaid Services Accreditation

Accreditation by the Accreditation Council for Continuing Medical Education

Anticoagulation Center of Excellence

Bariatric Accreditations and Distinctions:

Blue Cross Blue Shield Distinction Center for Bariatrics

Joint Commission Certificate of Distinction for Bariatric Surgery

Accredited Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP)

American College of Cardiology Accreditations:

Cardiac Rehabilitation Program

Chest Pain Center with Primary PCI Accreditation

Heart Failure

Oncology Awards and Accreditations

American College of Surgeons Commission on Cancer - the only Accredited Cancer Program in Southern New Mexico and West Texas

American College of Radiology (ACR) - the only Certified Radiation Oncology Program in Southern New Mexico

Proudly Associated with the UNM Comprehensive Cancer Care Center

Surgical Awards and Accreditations

Joint Commission
Disease-specific Certification
for Knee Replacement Surgery

Joint Commission Disease-specific Certification for Hip Replacement Surgery

HealthGrades 5-Star Designation for Quality Surgical Care







Affiliated Clinics

Memorial Physician Practices clinics:

Memorial Family HealthCare Memorial Family HealthCare

Memorial Family HealthCare

Memorial Family HealthCare Memorial Internal Medicine





Memorial Bone+Joint Memorial Family HealthCare

Memorial Ear, Nose & Throat

Memorial GI Associates

Memorial Heartburn

Memorial Colon & Rectal Memorial
Weight Loss
Center

Memorial Wellness





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Memorial Physician Practices is a group of medical professionals established at different practices throughout the Southern New Mexico region. Each practice and provider, while independent, is proud to be credentialed and be part of the staff at Memorial Medical Center. The group has grown significantly in the past several years and continues to expand to meet the healthcare needs of our community and surrounding region.





About the Community

Outdoor adventure. Unique culinary experiences. Vibrant culture. Rich history. From national parks and monuments to one of the top-rated farmer's markets in the country, Las Cruces is the second-largest city in New Mexico and offers a world filled with natural wonder, year-round excitement and historic proportions of fun. It is also the home of New Mexico State University.







About the Community

Weather: Las Cruces enjoys 350 days of sunshine a year. Temperatures in the summer months routinely reach the high 90s, with nighttime lows in the 60s. The fall air is a bit cooler with daytime highs of mid 70s to low 80s. During the winter, when northern states are digging themselves out from under snow and ice, Las Cruces basks in daytime temperatures ranging from the upper 50s to lower 60s. As spring arrives in March and April, temperatures climb steadily from the low to high 80s. Las Cruces receives an average of 8.5 inches of rain per year and less than 2 inches of snow in the winter.

Cost of Living: Overall, the cost of living in Las Cruces is 3% below the national average. Housing is 12% less than the national average, and many new developments are being built. The cost for healthcare and utilities are on par with national averages, and lower than many Western states.



Recent Las Cruces Awards and Recognitions

Forbes - One of the Best Places to Retire

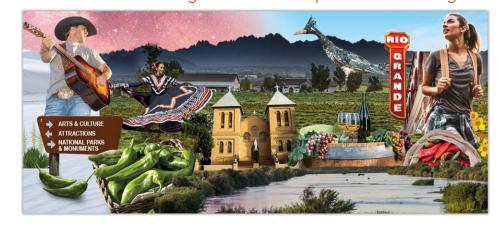
Guidebook America – One of the country's Top 10 Spring Break Destinations for Families

US News & World Report, National Universities Rankings – Tier 1 Institution (NMSU)

Sunset Magazine – 20 Best Towns of the Future

Family Digest – Best Place to Live

Visit www.lascrucescvb.org/contact-us to request a free visitor's guide!







About the Community



K-12 Public Schools: Las Cruces Public Schools serves approximately 25,000 students and employs 3,200 people. LCPS is the second-largest school district in the state and comprised of:

- 24 elementary schools
- 8 middle schools
- 1 combined elementary and middle school
- 7 high schools (2 of the 7 high schools are early college high schools)

K-12 Private Schools:

Las Cruces has a large variety of private schools. A few options are listed below and there are several others:

- Acton Academy Mesilla Valley
- Holy Cross Catholic School
- Las Cruces Academy
- Mesilla Valley Christian School

Higher Education: Las Cruces boasts several highly reputable options, and many more are available in El Paso and the surrounding region with an easy drive:

- New Mexico State University
- Doña Ana Community
 College
- Burrell College of Osteopathic Medicine







Nearby Attractions

From forested mountain retreats in Ruidoso and Cloudcroft only two hours away, to areas with out-of-this-world stargazing, to the bright lights of El Paso accessible with a quick highway drive, to day trip opportunities to the iconic Carlsbad Caverns, Las Cruces is situated perfectly for exploring all that Southern New Mexico has to offer.





Other area attractions

- Silver City
- Gila Cliff Dwellings and Gila Catwalk
- Sunspot Solar Observatory
- New Mexico Wine Country
- The Outlet Shoppes at El Paso
- Topgolf in El Paso

Major and notable employers in the region

- Virgin Galactic
- Spaceport America
- Boeing
- Lockheed Martin
- NASA
- Honeywell Aerospace
- Raytheon
- White Sands Missile Range (U.S. Army)
- Holloman Air Force Base

- New Mexico State University
- Las Cruces Public Schools
- City of Las Cruces
- Doña Ana County
- Mesilla Valley Trucking
- Sunland Park Racetrack/Casino
- Agricultural operations (pecans,

