### **VTE Assessment Documentation**

•Document on "\*VTE Risk and Standing Order\*" from Assessments

•Complete all fields on Page 1 to obtain score

•Acknowledge that you need to place the order, then indicate Y/N if SCDs were applied to your patient (Acceptable contraindications are listed in the on-screen display box; SCDs MUST be placed if none of these are present). You will be taken to the ordering screen.



	Order Management			
Use the Attending MD as the ordering	Drdering Provider			
nrovider and select <b>SO (Standing Order)</b>	Other Provider	· · · · · · ·		
provider and select 30 (Standing Order)	Order Source		1	
as the Order Source				
		OK	Cancel	
Complete the order details enprepriate	L This documents			
contraindications and where SCDs were	$\mathbf{v}_{a}$ applied (or NA) O	nce		
filed the Provider will be able to sign th	e order from his/he	r		
QUEUE OE.COCSNM (NMLCSND/NMD.TEST_MIS/118/COCSNM) - Wright,Dana J	TEST ***	-		
Review Patient's Orders RN_FTUF51X51XNIIRTF51 - 33/F NM.380 NM.8322/2	Mon, Feb 24			
165.1 CH 54.5 Kg ADM IN Allergies (ODE: Phonulephrine HCL (From TVLENDL ALLERGY MU	Acct No:NN0300000712 ?			
Preview/Edit	Mara Addita Fayaritas I			
Clear U	ichecked Save as Set			
Orders Pri Start/Service O	eries Directions Otu Details			
☑ SCD standing order (NURORD) 02/24 1129 1				
				X
	E	nter/Edit Responses	: SCD standing order	
	Procedure Ordered			
	SCD standing order			
	Contraindication/Reason {	for no меchanical U	JTE prophylaxis	
	Patient on Enoxaparin (Lo	ovenox) SubQ [N*	Patient on HEPARIN SubQ	<u>N</u> *
Done Cancel H	Patient refusal	N*	Bilateral above or belo	w knee amputee N*
	SCDs applied 1	<u>  1</u> * *	1 Bilateral 2 Right 1	eg 3 Left leg
		Ok Can	cel Help	Prev Next

\*\*IF PHARMACOLOGIC PROPHYLAXIS IS NEEDED YOU MUST PLACE AN ORDER FOR THE SPECIFIC MEDICATION USING THE USUAL ORDERING METHOD, IN ADDITION TO THE ABOVE\*\*

## ACKNOWLEDGING ORDERS FROM STATUS BOARD

### • Why is it important?

- All orders must be acknowledged from the Status Board so that all the appropriate flags appear.
- Acknowledging orders from the Status Board is the <u>ONLY</u> way nurses will see new orders that have been entered electronically by the provider
- Flags appear under the **NEW ORDERS** column and will show in order of urgency
  - STAT Stat orders or medications have been ordered.
  - ACKnowledge immediate notification and ability to acknowledge new orders or medications entered by staff or provider.
  - NEW provides opportunity to review orders or medications entered and acknowledged by previous RN.
  - UNCollected uncollected specimens are ordered and need to be collected.

## "ACK" Definitions:

- Status Board ACK for <u>non medication orders</u>:
   I, as clinician, am aware of this order.
- Status Board ACK for <u>medication</u>:

I, as clinician, am aware of this order and I have reviewed the order for appropriateness for my patient as well as reviewed dose, route, frequency, start/stop dates and all comments/instructions on the order. I agree that the order appears to be appropriate based on my clinical knowledge.

## What is the process?

 To acknowledge orders click on the flag in the NEW ORDERS column on the Status Board.

Patients on Location NM.6TH								
LOCAT	NAME		RES	MEDTIME	FLU DATE	WANTS	NEW ORDERS	
ROOM	AGE DOB	SEX	Call	patient	PNEU DATE	WANTS		
NM.6TH	RN, THIRTY				REFUSED	Ν	Ack	
NM.0601-1	81 03/30/30	F			REFUSED	N		

 Place a check mark on ANY order with a box next to it and click the Ack/Ver button at the bottom left of the screen

	All Orders	Meds	1	lon-meds		
Order		Category	Pri	Event	Status	Event Dt/Tm
🗹 Diet Order		FNS		New	Active	02/23 1746
🛛 BLOOD GASES ARTERI	AL (RT)	LAB	R	New	Active	02/23 1746
☑ CBC WITH AUTOMATED	DIFF	LAB	R	New	Active	02/23 1746
🛛 🗹 RAD CHEST ONE VIEW		RAD	R	New	Active	02/23 1746
🛛 RESPIRATORY THERAP	Y	RFS		New	Active	02/23 1746
Ack/Ver	Hold Ack	eMAR	Pro	cess Orde	rs Clo	ose

# Review the screen to make sure the order entered matched the physician written order.

	Order Record						
P C C	Patient RN,THIRTY Acct No. NM0000003785 Unit No. NM00000289 Ordered By PCI TEST PHYSICIAN Entered By NMDTRN1 02/23/12 1746 Other Prov						
	Category       LAB       Procedure       CBC       CBC       WITH       AUTOMATED       DIFF       Status       TRN         Order       No.       0223-0001       Pri       ROUTINE       Qty       Date       02/23/12       Time       1745       Order       Source       W       W         1 <td< td=""></td<>						
$\left[ \right]$	2 Audit Trail 2 02/23/12 1746 NMDTRN1 Ordering Doctor: PCI TEST PHYSICIAN 3 02/23/12 1746 NMDTRN1 Order Source: Written						
	COLLECTED BY NURSING OR RT? N Collected By: (USER ID) Comment: MN Check ED ADD-ON ORDER?						

•If there is not a written order found, check the Order Source field. If the order was submitted electronically by the provider the order source will be POM or EPOM and there will be <u>NO paper copy.</u>

Audit Trail	
3 09/06/12 1359 NMDTPHY	Order Source: EPOM
4 09/06/12 1359 NMDTPHY	Signed by PCI TEST PHYSICIAN

•If order is correct, **F12** to file. You will be prompted to proceed to the next order: Repeat step 1-4 for all orders (if an order is incorrect, continue acknowledging orders. When you have finished, the incorrect order must be cancelled and reordered correctly)

## <u>Viewing Orders by Date/Time</u> - Allows RN to view ALL procedural and Medications orders entered

## Access ORDERS from Status Board.

All orders will appear under collapsed cells. Open cells by clicking the + icon near CATEGORY.

LOCATION	NAME		NEXT MED	new results	Last Pain Med	
ROOM	AGE DOB	SEX	Call Patient	RESTRAIN DATE	ALLERGIES	
NM . 3RD	RN,FIVE				06/15/09 0919	
NM.0308-1	59 05/05/50	Μ			♣Ranitidine	Allergies
NM.3RD	RNJSIX				06/15/09 1520	Admin Data
NM.0309-1	49 06/06/60	Ħ	ELVIS		+CLAMS	Assessment
NM.3RD	RN, SEVEN					Process Int
NM.0309-2	39 07/07/70	F			♦No Known Dr>	Plan of Care
NM.3RD	RN,EIGHT					Pt <u>N</u> otes
NM.0310-1	28 08/08/80	F	CAT		+ lod ine	
NM.3RD	RN, TEN				06/12/09 1420	PI Loc/List
NM.0311-1	98 10/10/10	F			+Latex	Orders
	1					Doviow

$\frown$							
+ Category	Orders	Pri	Date,	/Time	Status	Stop	My
Laboratory (4)					L		
CBC WITH AUTOMATE	) DIFF (LAB)	Timed	09/26	0600	Comp		
UA W/MICROSCOP REI	LEX CULTURE (L	Timed	09/25	0600	Сомр		
COMP METABOLIC PAI	iel (lab)	Timed	09/25	0600	Сомр		
CBC WITH AUTOMATE	) DIFF (LAB)		09/24	1545	Сомр 🦯		
- Blood Bank (1)							
TYPE AND SCREEN (	3B)		09/24	1545	Сомр		
- Medications (4)							
Prenatal Vits W-Ca	a,Fe,Fa Tab (Pre	en	09/25	0859	Active	10/25 1000	
PO 1 COMBO D							
Acyclovir Cap (Zovirax Cap)			09/25	0958	Active	10/25 0959	
PN 4NN MG RID		/	r				

•Click on **DATE/TIME** <u>**TWICE**</u> to list orders from newest to oldest

## To view details of a specific order:

Highlight order by clicking order to view; Click View/Change button

	$\mathbf{X}$		
- Radioloou (3)		<u>*</u> _ A	llergies
US ABD LIMITED (US)		View	/Change
SHOULDER 2 VIEW RIGHT (RAD)	Stat	Rene	w/Repeat
CT BRAIN W/O CONTRAST (CT)	Stat	Hold	Resume
+ Special Services (1)			DC
.±Medinations.(4)		ι	Jndo

#### Screen will default to DETAILS which shows information entered when procedure or medication was ordered.

Details	Results	Providers		History
Stat HOW REAS	tus Is the patient Gon for exam? Ro	TRANSPORTED?	BED	Сомр

## **HISTORY** provides audit trail of entire order.

Results	s Providers		History
Order Numbe	er	2012080	3-0004
Date/Time	Date/Time User I		ail of Events
08/02 1828	DR	Order EN	ITER in POM
		Ordering	Doctor: E
		Order So	urce: POM
		AM was ei	ntered as Service Time
		Signed by	
08/03 0000	interface	order's	status changed froм TRANS to LOGGED by
08/03 0800	NMRAD	] order vi	ewed from Provider Order Management

## **PROCESS INTERVENTIONS**

#### Process Int

(Click with mouse or type "P")

•Select "**Process Intervention**" from the Status Board. This routine is "multi-functional". You can perform many functions related to patient documentation here. After the patient's Plan of Care is created, it is important to document that the planned care is being carried out. Process intervention is the primary routine for this to be done. From this screen you will be able to:

<u>D</u> ocument	<u>D</u> ocument	<u>P</u> atient	Process	<u>E</u> dit	<u>∨</u> iew	<u>V</u> iew	<u>≥</u> More
<u>I</u> nterv's	<u>N</u> ow	<u>N</u> otes	<u>M</u> eds	<u>T</u> ext	<u>T</u> ext	<u>H</u> istory	

You may double click on your choice or enter the underlined letters (short keys). The above is called a "Verb Strip".

#### THE PROCESS INTERVENTION SCREEN

Interventions are grouped under intervention headers. A dash (-) precedes each intervention. Indented under each intervention is its supplementary text. Listed to the right of each intervention are:

Interventions	Sts_Directions	Lst Doc Sc D CN K Prt
(Sts)	Status of the intervention	
(Directions)	Directions (Instructions)	
(Doc)	Last date of documentation	
(Src)	Source of the intervention	
(D)	Duplicate (Is this intervention a	duplicate?)
(C/N)	Comment (has a comment been	n entered?)
(Prt)	Protocol – whether protocol text	t is associated with this intervention

The first 3 items in the list are of primary importance; the subsequent 4 are listed mostly for informational purposes.

#### Moving around the screen:

#### <u>Press</u>

↑ or ↓ <PAGE UP>,<PAGE DOWN>

F7

#### F8

#### THE VERB STRIP

## Document Now ("DN")

**To Move** from one intervention to the next from one Intervention Header to another. (The highlight bar moves to the first line of an intervention, not to the Header. Located above arrow keys) to the TOP of all interventions to the BOTTOM of all intervention

This routine is used to document interventions that are performed at the present time (within 15 minutes). You can click on the Verb Strip icon "**Document Now**" or type in "**DN**" in order to access this routine.

### Document Interventions ("DI")

This is the routine used to document interventions that are performed. You can click on the Verb Strip icon "**Document Intervention**" or type in "**DI**" in order to access this routine. There are 3 ways to "document":

#### Highlight a single intervention

#### **Check off Method**

#### **Entering Multiple Dates/Times on Date/Time stamp screen**

More detail of these three methods will be presented on the pages that follow

### Highlight a single intervention

- A screen will appear showing the date, time, and User.
- The number of interventions to be documented along with the number of occurrences is seen at the bottom of the screen. This is called the "date and time stamp".
- The cursor is in the "**OK**?" box.
- Type in "Y" if all the information in the box is correct.
- To change the date and/or time, press F6 (previous field) key. This will take you to the date and time stamp box. Date and time can be changed if needed.
- Hit <ENTER> if information is correct. Answer the queries and F12 to File, when completed.

## **Check off Method**

- Check off the interventions to be documented.
- Use the RIGHT <CONTROL> key.
   <SHIFT> RIGHT <CONTROL> key will check off ALL interventions)
- Type in "DI". Follow instructions above regarding changing time/date, etc. if needed.
- If more than one intervention is checked off, the screens will be brought up consecutively to document on. Note: in the upper right hand corner of the screen, the number of interventions checked off is noted. It is a good idea to always look at this prior to documenting.
- A box appears at the end of the documenting stating "2 out of 2 done", "1 out of 2 done", etc.

### **Entering Multiple Dates/Times on Date/Time stamp screen**

- Enter multiple times and dates. Example: documentation of frequent vital signs:
- 8/21 @ 0700
- 8/21 @ 0800
- 8/21@1415
- 8/21 @ 1500
- When the screen is **FILED** after documenting a set of vitals for a specific time, a blank screen will appear for the next set time stamp. A new screen will appear for each time stamp entered.
- Be cautious when using this function to document; ensure the correct data is entered for the correct time.

## Change Status CHANGE STATUS – ("CS")

This routine is used when an intervention has been completed, a duplicate intervention exists, or for some other reason the intervention status needs to be changed. **ARROW** down to highlight the intervention you want to change the status. You can also select more than one intervention using the **RIGHT <CONTROL>** key to check off the interventions you want. This will allow you to change the status for more than one intervention, at the same time. (e.g. to COMPLETE 5 interventions) At the Verb Strip, type in **"CS"** and press **<ENTER>** (or click on the Change Status box). A screen will appear with the cursor flashing in the Status box. Enter the letter **"C"** for complete. Then **F12** to FILE and select **"Y"** to file your change in status. To verify this was completed, look under the "Sts" column in the Process Intervention Screen and it should reflect the change.

Status choices are:

A = Active	In use and waiting to be documented on.
C = Complete	Documentation is completed for the patient's entire stay.

You will never use any of the status options listed below!!!!!!!!!

H = Hold	Active but on hold, e.g. when the patient is off the unit.
I = Inactive	WE DO NOT USE THIS STATUS.
X = Canceled	Reserved for interventions that have been added to the patient's plan of care in error. Once canceled, cannot be reactivated. Must be added again.
D = Discharged	System generated when the patient is discharged from the system.

<u>V</u>iew History

#### VIEW HISTORY – ("VH")

This function is an on-line method of looking at the history of a particular Intervention. You can view all changes, edits, and comments made to a particular intervention, here. This function will also allow you to "edit" or "undo" information that you have recorded. At the verb strip type in "**VH**" (or click on **View <u>H</u>istory**) A screen appears with a list of verbs at the top of it:

## -≥View <u>S</u>elect <u>U</u>ndo <u>E</u>dit <-Exit

The Intervention number and description shows up along with the status and the source of the Intervention. Under the heading "activity", it shows when the intervention was created and by whom.

View: RIGHT ARROW (→) at the intervention to see results of the documentation. Undo: Type "U" and you will be prompted with the question, "Undo this documentation?" Answer "Y" or "N". If "Y", it will show up with the date, time, and your monogram. (You will be prompted to enter a comment why Undoing documentation). Use UNDO if you document on the wrong patient. YOU CAN NOT UNDO SOMEONE ELSE'S DOCUMENTATION. Edit: Type "E" to enter form highlighted. (You will be prompted to enter a comment why editing the documentation). Edits can be made here. Hit F12 FILE and you will be prompted to "File changes?" enter "Y" to file? You'll see the activity "edited results" appear in the activity column directly below the original documentation. You cannot "edit" an Intervention that does not have a screen attached, you can only "undo" the documentation. YOU CANNOT EDIT SOMEONE ELSE'S DOCUMENTATION.

NOTE: You must enter a comment whenever you edit or undo an Intervention.

**Select:** Type in "S" and you will see a screen appear giving you a choice of looking at all the activity on the Intervention vs. documented activity only. Choose the appropriate one ("all" will show up edits, comments, variances, etc.)