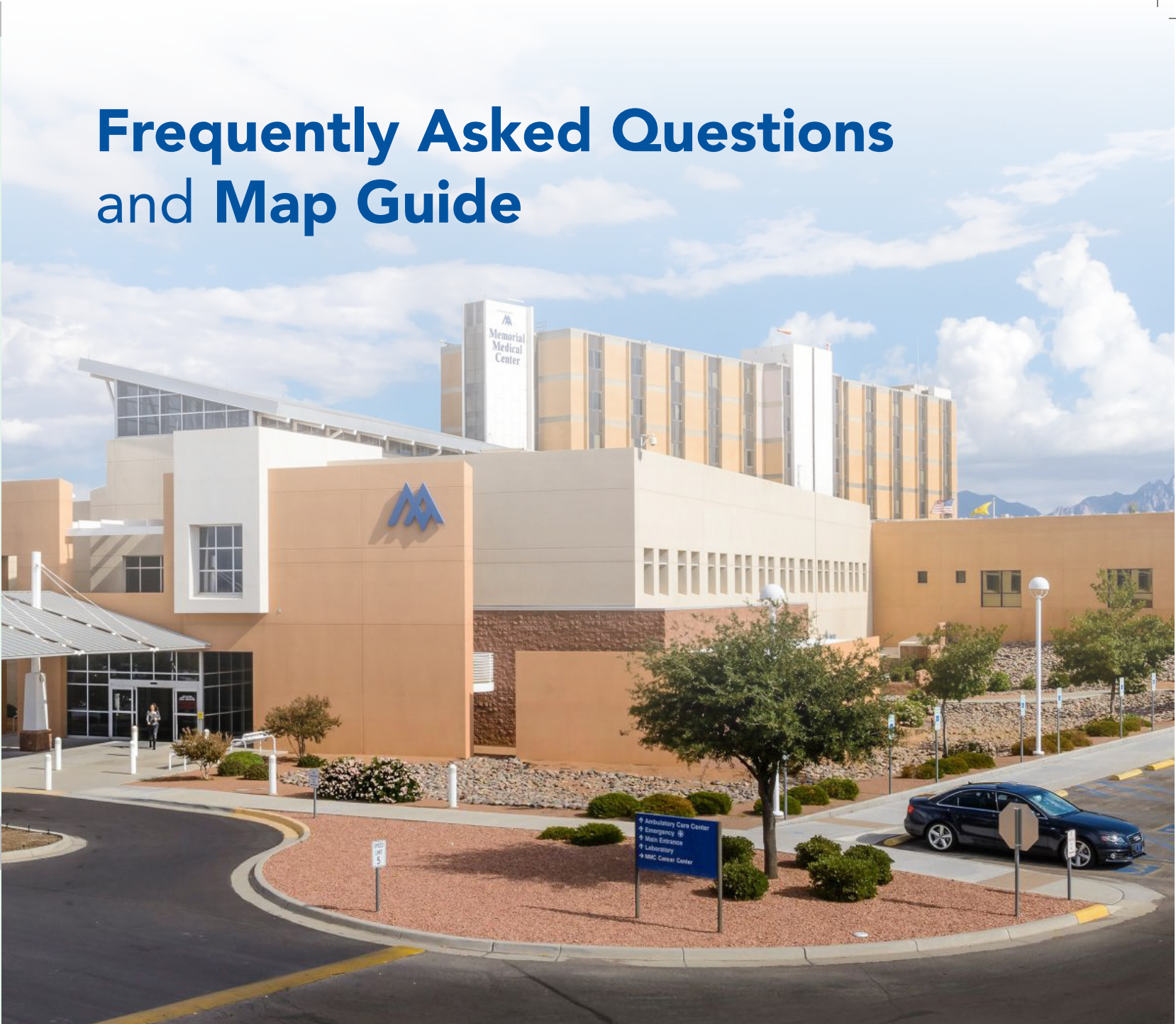
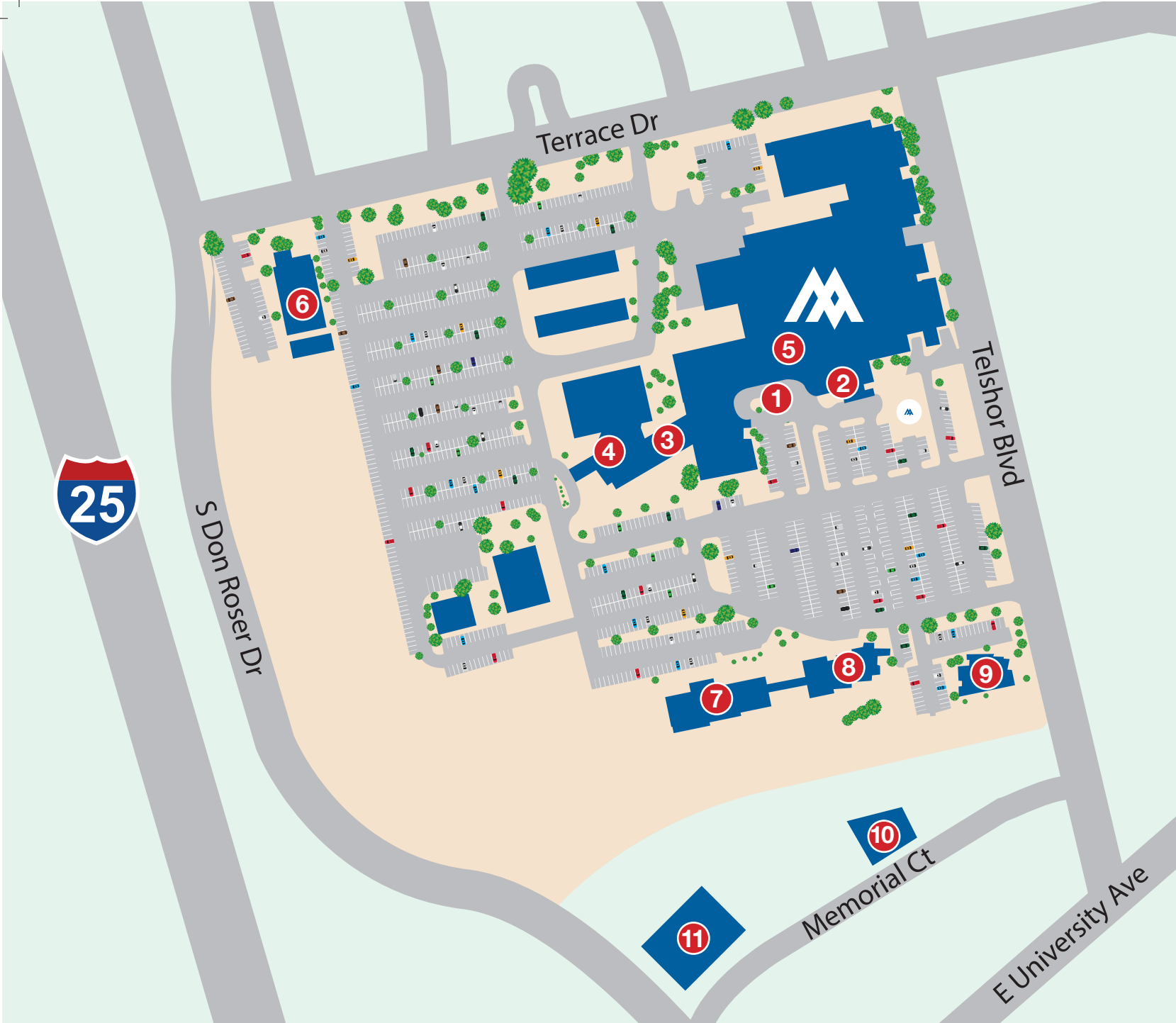


Frequently Asked Questions and Map Guide



Map Legend

- | | | |
|--|--|---|
| 1 MMC Main Entrance | 7 MMC Medical Office Building
– General Surgery Associates | 9 Women’s Medical Associates |
| 2 MMC Emergency Room | 8 MMC Cancer Center
– Memorial Radiation Oncology | 10 Memorial Colon and Rectal Surgery |
| 3 MMC Laboratory | | 11 Memorial Ear, Nose and Throat Institute
Memorial GI Associates |
| 4 MMC Annex | | |
| 5 Main Hospital Tower Elevators | | |
| 6 MMC Family Medicine Center | | |



Memorial Medical Center

Frequently Asked Questions

What are the visiting hours?

Visiting hours are from 8 a.m. - 8 p.m. daily (except where indicated in unit-specific visitation guidelines listed on our website, mmclc.org). These times allow flexibility for our patients and their loved ones, while respecting quiet hours for our patients.

Where is the cafeteria?

The Oasis Café at Memorial Medical Center is open for breakfast and lunch on weekdays and weekends. The Café is located in the basement of the main hospital tower with the following hours:

Monday - Friday

- Breakfast: 6:30 a.m. - 9 a.m.
- Lunch: 11 a.m. - 1:30 p.m.

Weekends

- Breakfast: 6:30 a.m. - 9 a.m.
- Lunch: 11 a.m. - 1 p.m.

A vending area is located in the sitting area near special services.

Where do I retrieve medical records?

Records can easily be accessed through our Patient Portal. Find more information, register and log in online at mmclc.org/patient-portal.

Patients and family members can retrieve medical records in person at Memorial’s Health Information Department, from 9 a.m. - 3 p.m. on weekdays. The department is located on the first floor of the Memorial Medical Center Annex and can be reached at **575.521.2295**.

Is there a gift shop?

Yes! The Memorial Auxiliary Gift Shop is located in the main hospital lobby and provides a wealth of interesting and unique gifts for all ages. The shop also has a selection of snacks, flowers, personal care items and greeting cards.

The gift shop is open from 9 a.m. - 5 p.m. on weekdays and is closed on weekends.

Where is the chapel?

The Memorial Medical Center Chapel is located off the main lobby on the way to the Emergency Department. It is open at all hours as a place of peace and reflection for patients, families and team members.

Annex Directory

This area is best accessed through the parking lot and entrance on the west (I-25) side of the hospital campus.

First Floor

- Conference Rooms
- Medical Records
- People Services (Human Resources)

Second Floor:

- Administration
- Cardiac Rehab
- Coumadin Clinic
- Infusion Therapy

Main Hospital Tower Directory

Basement:

- Cafeteria

First Floor:

- Admissions and Main Lobby
- Chapel
- Gift Shop
- Imaging Services and Lobby
- Intensive Care Unit
- Pediatric Unit
- Perioperative Medical Clinic
- Special Services
- Surgical Waiting Room
- Vending Area

Second Floor:

- Labor & Delivery
- NICU

Third and Fourth Floors:

- Medical/Surgical/Telemetry

Fifth Floor

- Behavioral Health (Locked Unit)
- Observation Unit

Sixth Floor:

- Orthopedics and Oncology
- Solarium



For more
information
scan the
QR code