



Our Mission

Making Communities Healthier

Our Vision

To be a place where:

People choose to come for healthcare,

Physicians want to practice, and

Employees want to work.

Our High Five Guiding Principles

These principles guide our actions and decision making and define what our community can expect from us as a healthcare partner.

- Delivering high quality patient care
- Supporting physicians
- Creating excellent workplaces for our employees
- Taking a leadership role in our communities
- Ensuring fiscal responsibility

Memorial Staff, Medical Staff, Board of Trustees and Community:

Introductory CEO Remarks

It is well-known that there is a significant shortage of Primary Care physicians in New Mexico. To help address that issue, Memorial opened up a Family Medicine Residency Program more than 20 years ago. For the majority of those years, Dr. John Andazola has been the Medical Director of the Southern New Mexico Family Medicine Residency Program. The Residency boasts a 70% rate for graduates practicing in New Mexico. Dr. Andazola has been a highly successful and inspiring leader, recognized with numerous awards across the country for his work to address population health issues and access to health for underserved populations, among others. This month, LifePoint Health selected Dr. Andazola the LifePoint Physician Leader of the Year out of all the physicians at our 71-hospital corporation. We are incredibly proud to have Dr. John Andazola...one of the nation's best...guiding and teaching the family physicians of the future right here at Memorial!



Dr. Andazola Wins 2018 LifePoint Physician Leadership Award

Recognizing the crucial role that physicians play in achieving LifePoint's mission and vision, the Physician Leadership award is given annually to an individual physician who reflects LifePoint's High Five Guiding Principles by demonstrating a passionate focus on quality care, effective leadership among their fellow physicians, respect and appreciation for employees as caregiving partners, a willingness to be involved in their community, and a commitment to cost-effective care. This

month, Dr. John Andazola, was honored with LifePoint's Physician Leadership Award at a special ceremony in Nashville at LifePoint. Of the thousands of physicians working at LifePoint hospitals across the country, Dr. Andazola stood above the rest. We have always known how great you are. Congratulations on a well-deserved honor!

Memorial Weight Loss Now Southern New Mexico's Only Accredited Bariatric Center

The American College of Surgeons (ACS) Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP), in partnership with the American Society for Metabolic and Bariatric Surgery (ASMBS), just awarded Memorial Weight Loss Center Comprehensive Center accreditation. A MBSAQIP accreditation for Memorial Medical Center formally acknowledges their commitment to providing and supporting quality improvement and patient safety efforts for



metabolic and bariatric surgery patients. As an accredited program the Center demonstrated that it meets the needs of their patients by providing multidisciplinary, high-quality, patient-centered care before, during, and after surgery.



Memorial Internal Medicine CENTER

New Internal Medicine Practice Opening Soon

The vast majority of general internists in Las Cruces are no longer accepting new patients. Now there are new choices. To fill a growing need in our community, Memorial Physician Practices is very pleased to announce the opening of Memorial Internal Medicine Center. The practice will be initially located on the campus of Memorial Medical Center, in Building D (on the far west side of the front parking lot). Internal Medicine is a specialized primary care geared toward the healthcare needs of mature adults. We are very pleased to welcome Dr. Edna Juarez who will be the Internal Medicine specialist starting with the practice when it opens in late summer. Dr. Juarez will be joined in the next several months by doctors David Anderson, MD and Syed Ahmed, MD. Appointments may be made now by calling 575-556-6470.



Memorial Recruits One of America's Top Interventional Cardiologist

Memorial Physician Practices and Memorial Medical Center welcome Dr. Shariq Shamim, who joined the heart team at New Mexico Cardiac Care this month. Dr. Shamim is a highly respected and experienced interventional cardiologist who was recognized as one of **America's Top Cardiologists in 2017** (Consumers' Research Council of America). Memorial Medical Center is a Chest Pain Accredited facility, and offers a comprehensive heart program including an Anti-Coagulation and Heart Failure Clinic, Cardiac Rehabilitation, Cath Lab, and Special Services Department with a wide variety of cardiac testing. We are very pleased that Dr. Shamim has chosen to practice at Memorial along with the rest of our superb heart team. Appointments can be made by calling 575-521-3270.

Memorial Outpatient Special Services Offers Ostomy Support Services

Melissa Cometti, DNP, CNP, CWOCN, is the Program Director of Wound, Ostomy, Continence, and Manometry services at Memorial Wound Care Center & Outpatient Special Services which is located next to the HealthPlex at 2735 E. Northrise Drive. Ms. Cometti is certified in ostomy care, and hosts an Ostomy Support Group (pictured right) that meets monthly at Memorial Medical Center. For more information about our Ostomy support services, or to arrange an appointment, call 575-532-4399.



\$20 Sports Physicals Now Available All Over Town

With kids anticipating the upcoming school year's sports programs, parents are preparing by bringing students to get their student sports physical. Due to the ongoing popularity of our program, a variety of Memorial Physician Practices are once again offering a \$20 Student Sports Physical. Practices participating in the \$20 Sports Physical program, starting now through the end of summer, include Memorial Family Medicine Center (2450 S. Telshor, on the corner of Terrace Drive and Don Roser on the Memorial campus), Memorial Family HealthCare – 3030 W. Picacho (next to Citizen's Bank), and Memorial Family HealthCare – 4672 Sonoma Ranch Blvd. (corner of Hwy 70 and Sonoma).

Free Seminar - A Comprehensive Approach to Managing Nasal and Sinus Problems

Dr. Steven Marks, from Memorial Ear, Nose & Throat Institute, is a Johns Hopkins trained, board certified Otolaryngologist. Dr. Marks authored the book entitled "*Sinus and Nasal Surgery*" which he had published during his time at John's Hopkins in Maryland. Dr. Marks will be presenting on *A Comprehensive Approach to Managing Nasal and Sinus Problems* with a Q&A session. This **Memorial Cares Seminar** is on Thursday, July 26th from 5:30-7:00 PM at the Memorial West Annex Conference Rooms. Sandwiches and refreshments will be served. Space is limited, so we ask that you **call our 24-hour reservation line at 800-424-DOCS to reserve your seat.**



Memorial Auxiliary Group Donates \$10,000 to Local Charities

It's no secret that Memorial Medical Center Gift Shop is a real treasure. In fact, it won second place in the Las Cruces Sun News 2017 Reader's Choice Awards for Favorite Gift Shop. The money that is raised from sales at the Memorial Gift Shop does not go to the hospital, it belongs to the Auxiliary. Every year the Auxiliary uses the money raised by sales in the Gift Shop to fund scholarships for local nursing students and to support local charitable organizations. This month, the Memorial Auxiliary donated \$2,000 each to the following charities: St. Luke's (now Amador) Healthcare Center, Mesilla Valley Hospice, La Casa, Cowboys for Cancer Research, and Jardin de los Ninos. Our Auxiliary is the largest volunteer Auxiliary in the state of New Mexico and is managed by Lynda Taylor. We love our Auxilians at Memorial! And we thank them for all they do – volunteering at the hospital, and donating to support great causes in our community!



Jardin de los Ninos accepts a \$2,000 donation from the Memorial Auxiliary.

In Closing...

Quality and safe patient care are our number one priorities at Memorial. In pursuit of quality excellence, we have set out on a journey to achieve the Duke LifePoint Quality Hospital designation. This is no easy task for a hospital of our size. As we pursue this designation, patient safety and quality care continue to improve year over year. Our patients have benefited from healthier outcomes, shorter stays in the hospital, and a higher level of communication between hospital staff, patients and their families. We will continue to distinguish ourselves by increased adherence to the high safety and quality standards that have earned Memorial Medical Center national awards such as the LifePoint High Five Guiding Principles award, won for our outstanding work in a variety of areas, including quality care. We also achieved outstanding grades in the national Leapfrog Patient Safety Ratings, achieving as high as an "A" score, within the past year. Our most recent quality accomplishment was to receive a "Comprehensive" (formerly called "Center of Excellence") quality designation from The American College of Surgeons (ACS) Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program for our Bariatric Surgery Program.

Reaching and maintaining the highest standard of care means that each and every employee must be dedicated to quality in everything we do. One way we are working to achieve our goals is to have key leaders take continuing education to learn best practices in patient care. This past month, Tony Baird, Executive Director of Clinical Quality and Medical Staff, earned credentials as a Certified Professional in Medical Services Management (CPMSM) by the National Association of Medical Staff Services. He joins an elite group of 4,300 CPMSM certificants across the nation dedicated to the highest quality standards in the medical services profession. Also this month, Jay Sundheimer, Interim Chief Nursing Officer, became a Certified Professional in Patient Safety (CPPS). He joins Memorial leaders Tony Baird, Julie Howard, Todd Stuve and Ronn Wilson who have all earned the CPPS certification. At Memorial, we are dedicated to the highest quality and safety standards in everything we do. It's what we owe our patients.



Choose to Be Healthy,

A handwritten signature in black ink that reads "John Harris".

John Harris, CEO
Memorial Medical Center