

Memorial

May 15, 2019

MINUTE

John Harris, CEO



Memorial is **ONLY LEAPFROG GRADE A** Hospital in Southern New Mexico



It was just announced that Memorial has been awarded an “A” Grade from The Leapfrog Group™. This makes Memorial the only hospital in Southern New Mexico to achieve an “A” Grade in Patient Safety during this rating period from the nation’s leading independent scorecard on hospital safety. Leapfrog™ was founded by a group of corporate executives from around the country who wanted to develop a transparent rating system for hospital care. Here is what Leapfrog says about their organization: “We created the

Leapfrog Hospital Safety Grade so you can see how well your hospital protects its patients from errors, accidents, injuries and infections. Using the simple letter grade system, you can find out: How well does my hospital prevent infections and encourage handwashing? Does my hospital value patient safety by supporting strong health care teams? Are there policies in place for preventing errors?” A complete set of hospital safety grades can be found here: <https://www.hospitalsafetygrade.org/>. This is one of numerous awards that Memorial has won in the past several years for patient safety and quality care...our highest priorities.

We Celebrate Memorial’s Super Nurses during National Nurses Week



We celebrated our Nurses during National Nurses Week last week with gifts, fun events, and a gourmet breakfast. Memorial has hundreds of awesome nurses on our staff, offering compassionate care 24 hours a day, 7 days a week, 365 days a year. We routinely get notes and cards from patients and their families telling us about something special a nurse did to make their stay better and ease their burdens. You will never find a better nursing staff than we have at Memorial! We salute each and every Superhero nurse who works here and recognize their invaluable contribution to high quality and safe patient care.

Memorial Cancer Center nurse superheroes celebrate Nurses Week.

A Hospital Week Salute Memorial’s Superhero Employees

Our theme this year for National Hospital Week was “Superheroes for Patients!” Memorial is great because of each and every dedicated individual who works and serves here – from the housekeeping staff through the Board of Trustees and our dedicated volunteers in the Auxiliary. We applaud and value our employees who daily make Memorial a nationally recognized quality health care system. Last week, we celebrated our annual Employee Service Awards, recognizing 170 staff members with service from 5-40 years. Two of our staff, Angie Cordova and Marty Balizan, were celebrated for 40 years of service! Marcos Olivas, Education Coordinator, was recognized as our 2018 Shining Star of the Year.



Marcos Olivas, 2018 Shining Star of the Year

Memorial Medical Center www.MMCLC.org Memorial Physician Practices www.MemorialPhysicianPractices.com



Mission
Making
Communities
Healthier

Vision
To be a place where: People choose to come
for healthcare; Physicians want to practice;
and Employees want to work.

