

Memorial

March 12, 2019

MINUTE

John Harris, CEO



Memorial Excels in Tri-Annual Survey by The Joint Commission



From February 26-March 1, a team of experts from The Joint Commission conducted a thorough inspection of Memorial to determine our safety and quality of care. We are extremely proud to report that we earned Accreditation for another three years with what our surveyors described as an outstanding, knowledgeable and engaged staff providing high quality care in a facility that is exceptionally safe and well-maintained.

Founded in 1951, The Joint Commission (TJC) seeks to continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value. TJC accredits and certifies more than 21,000 health care organizations and programs in the United States, including hospitals and health care organizations that provide ambulatory and office-based surgery, behavioral health, home health care, laboratory and nursing care center services. An independent, not-for-profit organization, TJC is the nation's oldest and largest standards-setting and accrediting body in health care. Healthcare organizations voluntarily pursue accreditation and certification by TJC.

During this year's survey our employees' hard work and dedication was evident as there were limited findings, and none that posed what TJC classified as an imminent jeopardy to the patient. The surveyors, in their final debrief on Friday, March 1, stated that our hospital was among the best they had surveyed, citing our staff as highly engaged in quality care and outstanding safety practices. They were highly complimentary of Memorial overall. I am extremely proud of each and every employee at Memorial who works hard daily to provide the best care possible for all of our patients. Congratulations on an outstanding survey and an excellent job. You are the best of the best!

When you choose a hospital, shouldn't your choice be based on quality? Memorial has consistently earned awards from independent national organizations for achieving high quality standards of care. When you need quality care from highly experienced physicians, nurses, and providers, make Memorial **YOUR FIRST CHOICE**.

Memorial: BEST Hospital, BEST Doctor, BEST Clinic, BEST Urgent Care

Memorial Medical Center won the Las Cruces Sun News Readers' Choice award for #1 hospital! This is 13 out of the past 14 years that Memorial has been selected number one by popular vote. We were also thrilled that readers voted our Chief Medical Officer, Dr. Dolores Gomez, the #1 Physician, Memorial Cancer Center the #1 medical clinic this past year, and Memorial Urgent Care their #1 urgent care center for the second year in a row. We are so grateful that our consistent hard work is recognized and rewarded. Thank you for your votes!



Memorial Medical Center www.MMCLC.org Memorial Physician Practices www.MemorialPhysicianPractices.com



Mission
Making
Communities
Healthier

Vision
To be a place where: People choose to come
for healthcare; Physicians want to practice;
and Employees want to work.

