

# Memorial

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## MINUTE

John Harris, CEO



### NEW! HealthyHub® Virtual Visit Allows 24/7 Online Access to Health Care

#SickHappens



See a doctor online 24/7

HealthyHub<sup>+</sup>  
VIRTUAL VISIT

LifePoint Health has launched a new program that allows online access to quality care. HealthyHub® Virtual Visit offers patients the opportunity to receive online care from a health care provider 24 hours a day, seven days a week – from the convenience of their smartphone, tablet or computer. We are continually seeking ways to enhance our community’s access to high quality care, and HealthyHub offers patients the opportunity to receive a diagnosis and treatment from the convenience of their home, office or wherever they may be. HealthyHub providers can treat a variety of ailments, including colds and coughs, fevers, flu, ear infections, stomach pain, sore throat, sinus issues, rash, urinary tract infections and more. While HealthyHub Virtual Visits are not intended to serve as a replacement for a long-term relationship with a primary care provider, they provide convenient access to care when needed. It’s still very important to have a primary care provider you can trust, who knows your unique medical history and can help guide you on your health journey. HealthyHub provides the opportunity to receive care in those situations when an office visit isn’t possible.

**Enrollment in HealthyHub is free.** Interested patients can visit [MMCLC.org/HealthyHub](http://MMCLC.org/HealthyHub) to get more information, **download the mobile app**, fill out the contact information form and set up a username and password. Once these simple steps are completed, patients can browse provider profiles and select a provider of their choosing for a virtual visit. **Provider visits are \$59**, payable by debit or credit card before the virtual visit begins. Participants must be 18 or older to register an account, although parents and guardians may add children under 18 to their account and have virtual doctor visits on their behalf.

### Medicare Selects LifePoint Health as Member of 5 Year Quality Initiative

The Centers for Medicare & Medicaid Services (CMS) has selected LifePoint Health, Memorial’s parent company, as one of 58 organizations to be members of its Network of Quality Improvement and Innovation Contractors (NQIIC). Each NQIIC awardee may serve as a quality improvement facilitator/change agent for healthcare transformation on CMS projects over the next five years. LifePoint is one of only two major hospital healthcare groups to have been selected for this initiative. We are exceptionally proud to be affiliated with an organization that continually demonstrates high regard for quality care.



Memorial Medical Center [www.MMCLC.org](http://www.MMCLC.org) Memorial Physician Practices [www.MemorialPhysicianPractices.com](http://www.MemorialPhysicianPractices.com)



**Mission**  
Making  
Communities  
Healthier

**Vision**  
To be a place where: People choose to come  
for healthcare; Physicians want to practice;  
and Employees want to work.

